Stakeholder Personal Interview

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| Project Name | Online Computer Shopping System |
| Product Category | Online Retailer website |
| Name of Business Analyst | Wali Muhammad |
| Number of Interviewee | 1 |
| Date of Capturing Requirement | 25-12-2022 |

# Stakeholder Information

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| **Stakeholder Position/Role** | Shop Owner, IT Manager |
| **Stakeholder Name** |  |
| **Stakeholder Brief Introduction** |  |

# Questions

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| Business Introduction |  |
| How the business is working  Without system? |  |
| How the System will work? |  |
| What is the major purpose of the system? |  |
| Why a new system? |  |
| Any sort of potential pitfalls exists in manual system? |  |
| How the system will help work? |  |
| Who are the end users of the system? Who are Target customers? |  |
| Which type of users can use website? |  |
| How the system facilitates the users or how system solves user problems? |  |
| Which users can visit website? |  |
| Which users can order online? |  |
| What are the inputs required to register a user? |  |
| Which rules should be followed by user to visit and place order? |  |
| Can website protect user from logical injuries including financial losses? |  |
| Security feature? |  |
| What are the expectations of the availability of the system? |  |
| Is your system fault tolerant? |  |
| What should the the system will do if user do unintentional errors? |  |
| What is required to visit website or placing an order? |  |
| What should be the response time of your system? |  |
| Can different environment and circumstances cause effect on the system? |  |
| User interface? |  |
| Why the users use your system? Which functionality can cause users use your system? |  |
| What are the Expectations from the System? |  |
| What are you Future Goals related to this system? |  |
| Who can manage the online system and respond to end user? |  |
| What an IT manager can do? |  |
| Can IT Manager responds to user? |  |
| How can IT Manager responds to user? |  |
| What are the benefits for IT Manager? |  |
| How the System will help in business? |  |
| Can the system increase the business Profit? |  |
| What defines the success of this project? |  |

# Final Statement

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